



# FE CONNECT

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FE Connect enables onsite connectivity along with remote collaboration and support, enhancing the way you service Franklin Electric products from your mobile device. Using intuitive setup features as well as real-time logs and monitoring, FE Connect allows you to efficiently support all compatible Franklin Electric products. The App not only saves time, but also increases safety during installation and maintenance - with an array of startup, monitoring and troubleshooting solutions that minimize hands-on interaction with the drive.

### Discover intuitive setup and navigation

- Pairs quickly with compatible frequency converters and drives
- Simple commissioning thanks to in-app guidance
- Access to over-the-air firmware updates

### Faster maintenance

- Create and manage templates to easily save and load configurations from one installation to the next
- Save connected devices and manage locations to quickly reconnect

### Local monitoring and logs

- Real-time monitoring and product status
- Automatically generated commissioning reports and time-stamped logs

### Available for Android and Apple iOS devices

Download the App now from the Apple App Store or the Google Play Store by clicking on the badges below or scanning the QR code



Google Play Store



Apple App Store



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### Get expert support how you need it

The FE Connect mobile app now features **One-to-One™** allowing users to remotely connect to a CERUS X-Drive or give access to either the Franklin Electric's technical support team or internal experts for live over-the-air support. With using the One-to-One™ remote feature, it is no longer necessary to describe each parameter by phone - saving valuable time during commissioning.

- Remote control and monitoring
- Setup, commissioning and troubleshooting in real-time
- Improved productive work flows and efficient support – fast, convenient and fully secure!
- Two sharing modes for access:  
*Handoff*: Full control and real-time programming  
*View Only*: Users can read-only
- Log files with connection recording and comprehensive details of changes



### Watch our Youtube video:



How to use the One-to-One™ feature