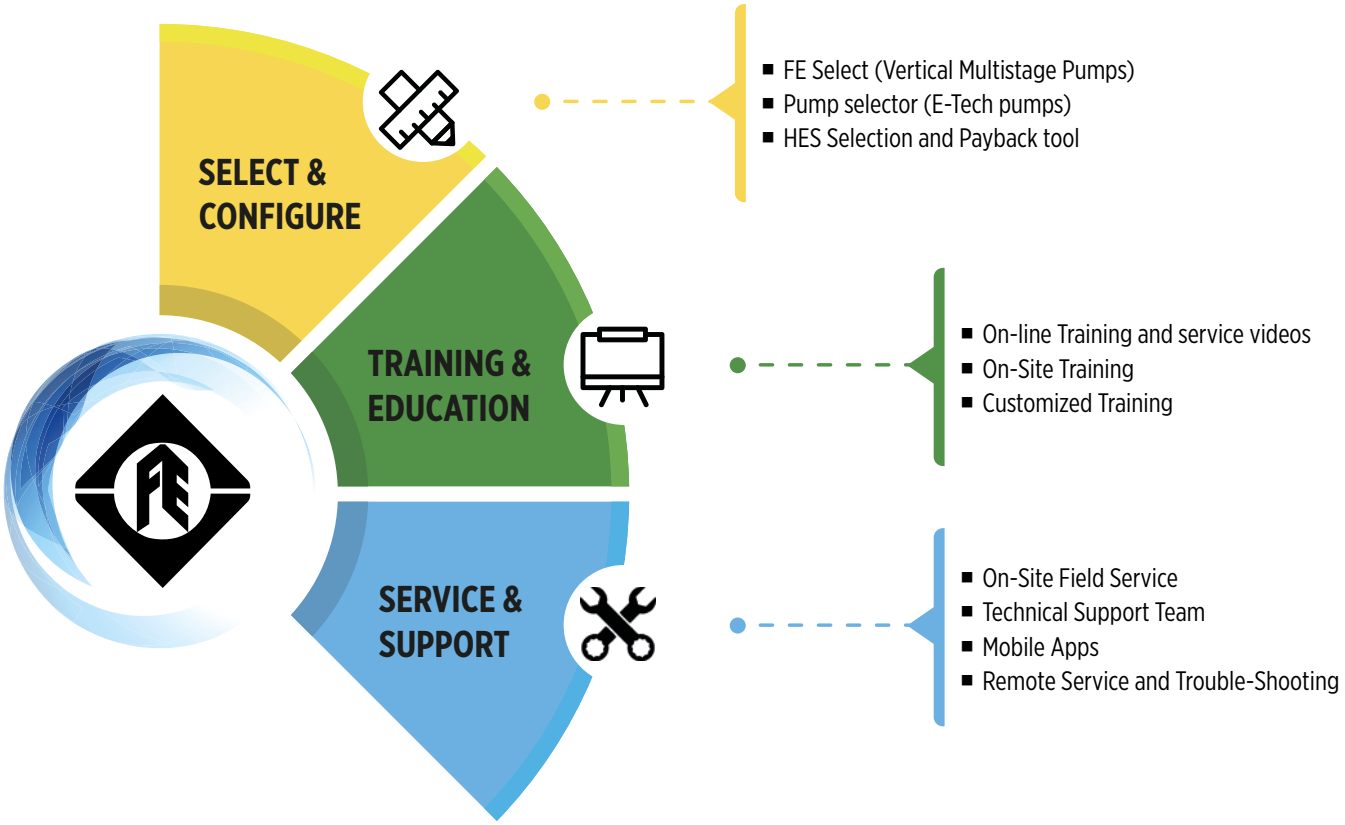
BEYOND THE PUMPING SYSTEMS

TOOLS & SERVICES

BEYOND THE PUMPING SYSTEMS

YOUR FRANKLIN EXPERIENCE RUNS



TEAMWORK WITH DEDICATION, COMMITMENT AND HEART

Teamwork is a priority for us, and this team goes beyond Franklin Electric. Our goal is not only to develop reliable, trustworthy products, but also to support our customers beyond that, helping them right from the selection of the systems, through installation, to maintenance. Only together in a team we can succeed. We support you every step of the way.

SELECT & CONFIGURE

GET WHAT YOU NEED, HOW AND WHEN YOU NEED IT

Whether you need to specify an entire system or replace a single part, Franklin Electric's tools and resources put convenience and order management at your fingertips.

- **FE Select* and Pump Selector**: Size. Configure. Input your performance requirements or specifications, and our online tool will help you find the right Franklin Electric product for the job.
- **HES Selection and Payback tool**: Select. Size. Calculate. The tool will help you to configure the right High Efficiency System and compare your energy savings based on your run time and energy prices. For solar systems, you can determine how many solar panels you need, based on your location and the type of panels.

*now available only for Vertical Multistage Pumps

TRAINING & EDUCATION

STRENGTHEN YOUR TEAM — AND THEIR KNOW-HOW

Get your team up and running or enhance their skills. Online, in-person, on-site or off. Our educational tools are designed for a variety of learning needs.

- **On-line Training and Service Videos**: Visit Franklin EMENA Youtube channel and product websites for training videos and tips about installation and repair.
- **On-Site Training**: Whether in one of our Training Centers or on your company premises, our Franklin Electric experts are ready to provide information and hands-on demonstrations on our products.
- **Customized Training**: We'll create a training that is precisely tailored to your needs, products and services.

SERVICE & SUPPORT

HANDS-ON ADVICE THAT KEEPS YOU UP AND RUNNING

Franklin Electric's dedicated support teams are known throughout the industry for their commitment to getting you the answers you need—in the field, over the phone or online.

- **On-site Field Service:** When you work with Franklin Electric, you have access to the Technical Support professionals and Field Service Engineers located in numerous countries to assist you with on-site troubleshooting and other service needs.
- **Technical Support Team**: With decades of collective industry experience, our team is made up of real people, offering real answers, in real time. For answers to your water systems questions, contact our technical support team. The contact details for your region can be found on our website.
- **Mobile Apps**: Discover intuitive support for your technical needs, from accessing motor specifications and calculators to monitoring, assisted setup and troubleshooting select Franklin Electric drives and protections. The FE Connect App is available on Google Play and the App Store.
- **Remote Support and Trouble-Shooting**: Some Franklin systems are equipped with Bluetooth connectivity so that you can set up and control the device remotely via the Franklin App. This not only allows operator monitoring, but also remote assistance from the Franklin Electric support team. Our Service technicians can connect to the system to assist you with setup, to readjust parameters or help with troubleshooting.

Connect with Us!

franklinwater.eu

Franklin Electric

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Single member - Company subject to the control and coordination of Franklin Electric Co., Inc.
Franklin Electric reserves the right to amend specification without prior notice.